

ABSTRACT

1 An enterprise or business system is disclosed that
2 provides content and services to customers over an
3 infrastructure. The system includes a plurality of
4 business application modules and associated databases,
5 and further includes a bus, such as an enterprise
6 application integration (EAI) bus, for interconnecting
7 the plurality of business application modules, the
8 associated databases and customer equipment. The EAI
9 provides an inter-application module and customer
10 equipment messaging function and message/data translation
11 capability. In the preferred embodiment at least one of
12 the plurality of business application modules is a
13 customer billing application module that cooperates with
14 others of the plurality of business application modules
15 and the customer equipment through the EAI for
16 generating, for individual ones of the customers, a bill
17 that contains a unified accounting of all of the content
18 and services received by the customer through the
19 infrastructure.